



SERVICE: return form for instrument repair or calibration

FLOMOTION RETURN MATERIAL FORM AND CLEANING UP CERTIFICATE RMA no. _____

Shipping Address:

Flomotion Systems, Inc.
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Dear Friend,

To improve SERVICE QUALITY and the SAFETY, please read, complete and attach this document (RMA) to the material you intend to send. Failure in RMA compliance will not allow us to be able to take charge of the materials.

Sender

Name: _____

Address: _____

Phone /Email: _____

1. Electromagnetic Flow Meters: A detailed set of instructions for testing the sensor isolation and continuity is given in the service manual. If you are experiencing problems that are not related to the physical integrity of the sensor (water ingress, body, liner, connector or electrodes damage for example) we kindly ask you to test the sensors isolation and continuity. If the sensor passes these tests then we ask you to consider not returning this sensor without first consulting Flomotion Systems.
2. In the case that the instrument is returned and it is not repairable inside the warranty agreement terms or the inspection report is not accepted a cost for any converter testing and sensor dry testing and inspection will be charged
3. Please send the equipment clean from process fluids. Additionally please inform about additional wastes remaining in or on the equipment. For this purpose please use this form.
4. A safety specification sheet of the medium must accompany this repair note in the following cases: toxic, otherwise dangerous or objectionable fluids, or fluids belonging to any dangerous material class.
5. Please note that the instruments sender will be charged for any necessary cleaning costs. Additionally, we reserve the right to send the instruments back to the sender for cleaning!
6. Please kindly state in detail the observed failure.

Equipment model: _____ **Serial number:** _____

Failure description: _____

We herewith confirm that above mentioned sensor has been cleaned and it is therefore free of any liquid and/or solid wastes of the measuring medium and/or cleaning medium. Any eventually remaining wastes are:

Measuring medium: _____

Harmful/Injurious: no yes;
in this case, safety specification sheet must be attached!

Equipment cleaned with: _____

Further notes: _____

_____ **Date** _____ **e-mail address** (for questions)

Signature of person in charge: _____